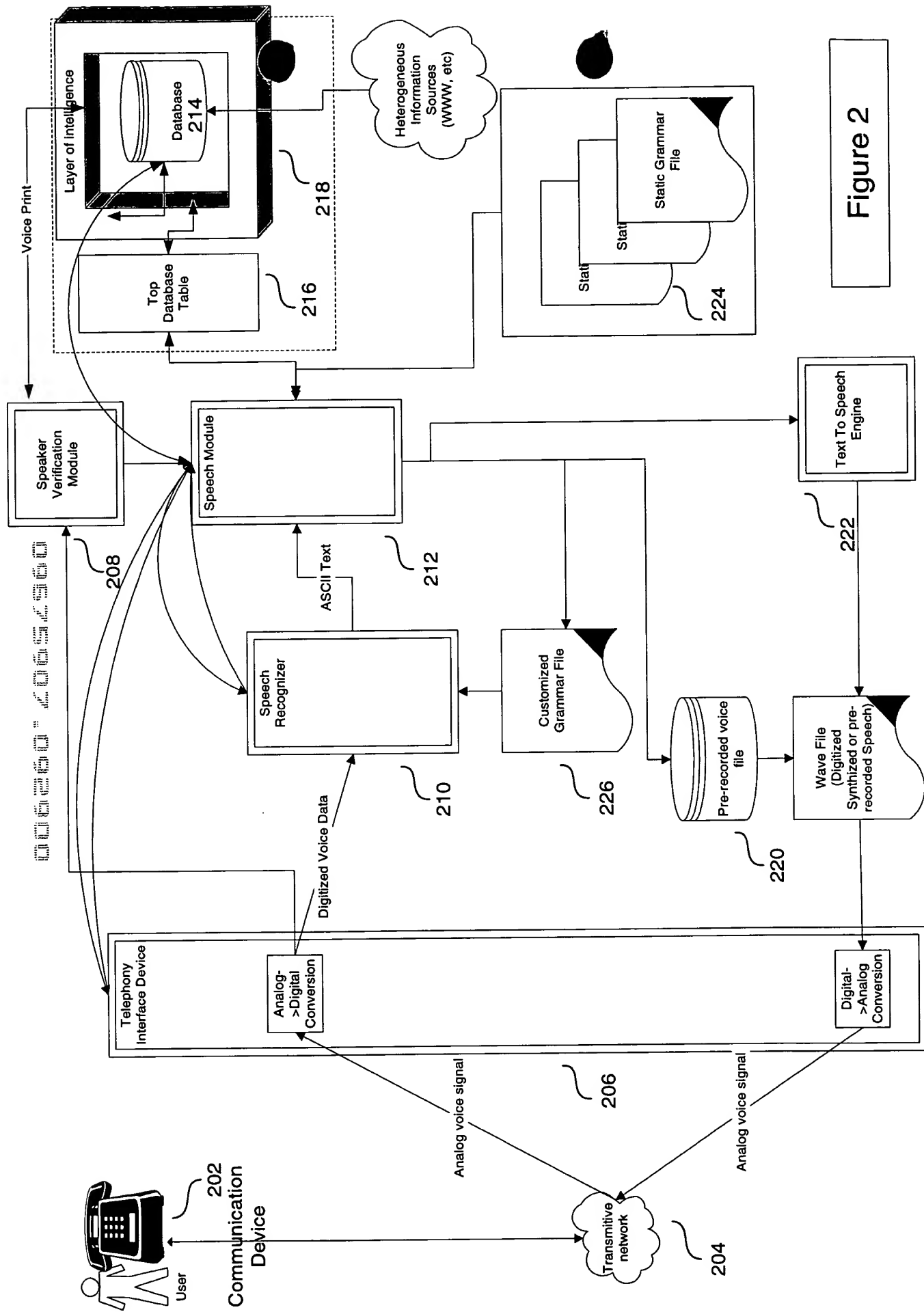


```
graph TD
    User((User)) --> T1[TELEPHONE]
    T1 --> 102[PROMPT  
"HELLO, PLEASE  
SAY ARRIVAL OR  
DEPARTURE"]
    102 -- DEPARTURE --> 104a["PLEASE SAY  
FLIGHT  
NUMBER"]
    102 -- ARRIVAL --> 104b[ ]
    104a -- FLIGHT #497 --> 106a[ ]
    104a -- FLIGHT #461 --> 106b["PLEASE SAY  
DATE"]
    104a -- FLIGHT #865 --> 106c[ ]
    106b -- JULY 2ND --> 108a["PLEASE SAY  
CITY"]
    106b -- JULY 3RD --> 108b[ ]
    108a -- SAN FRANCISCO --> 110a[GET FLIGHT  
DATA FOR THIS  
PARTICULAR  
FLIGHT]
    110a --> 110[DATA  
BASE]
```

Figure 1



006260" 20652960

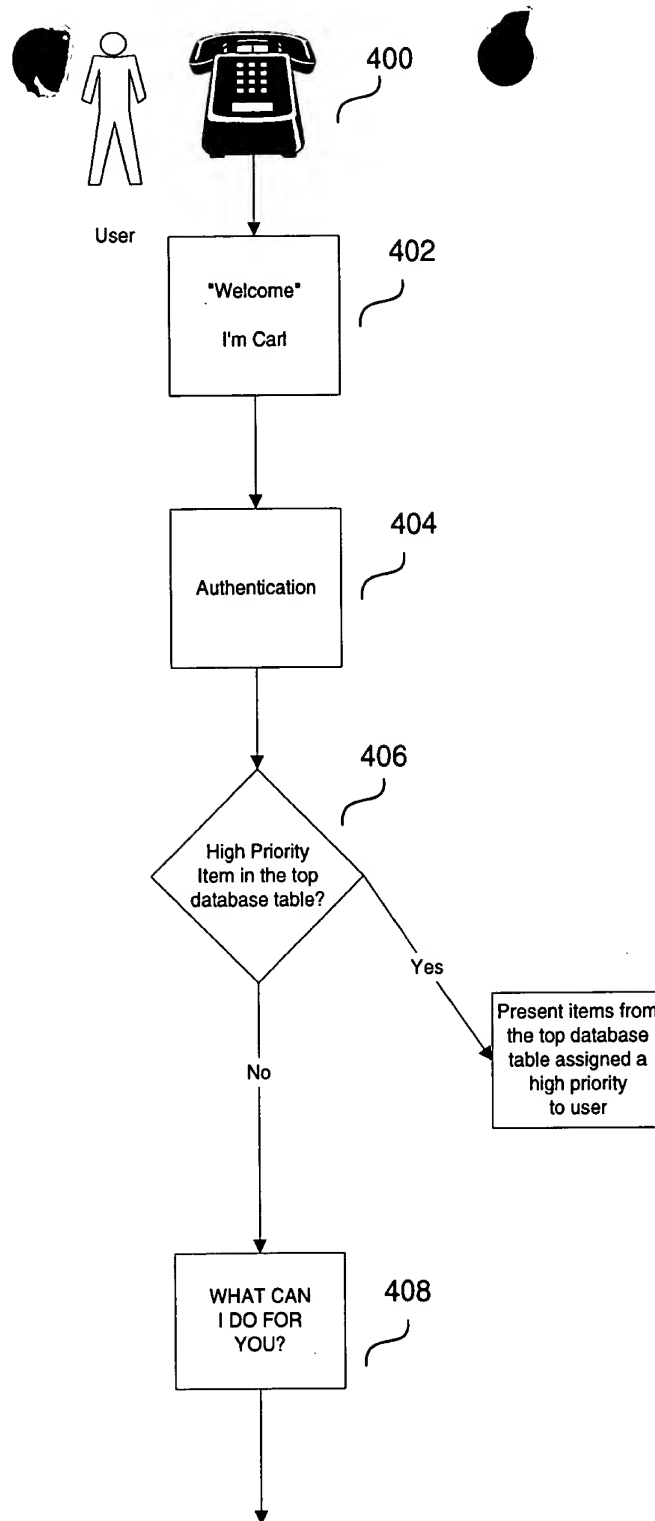


Figure 4